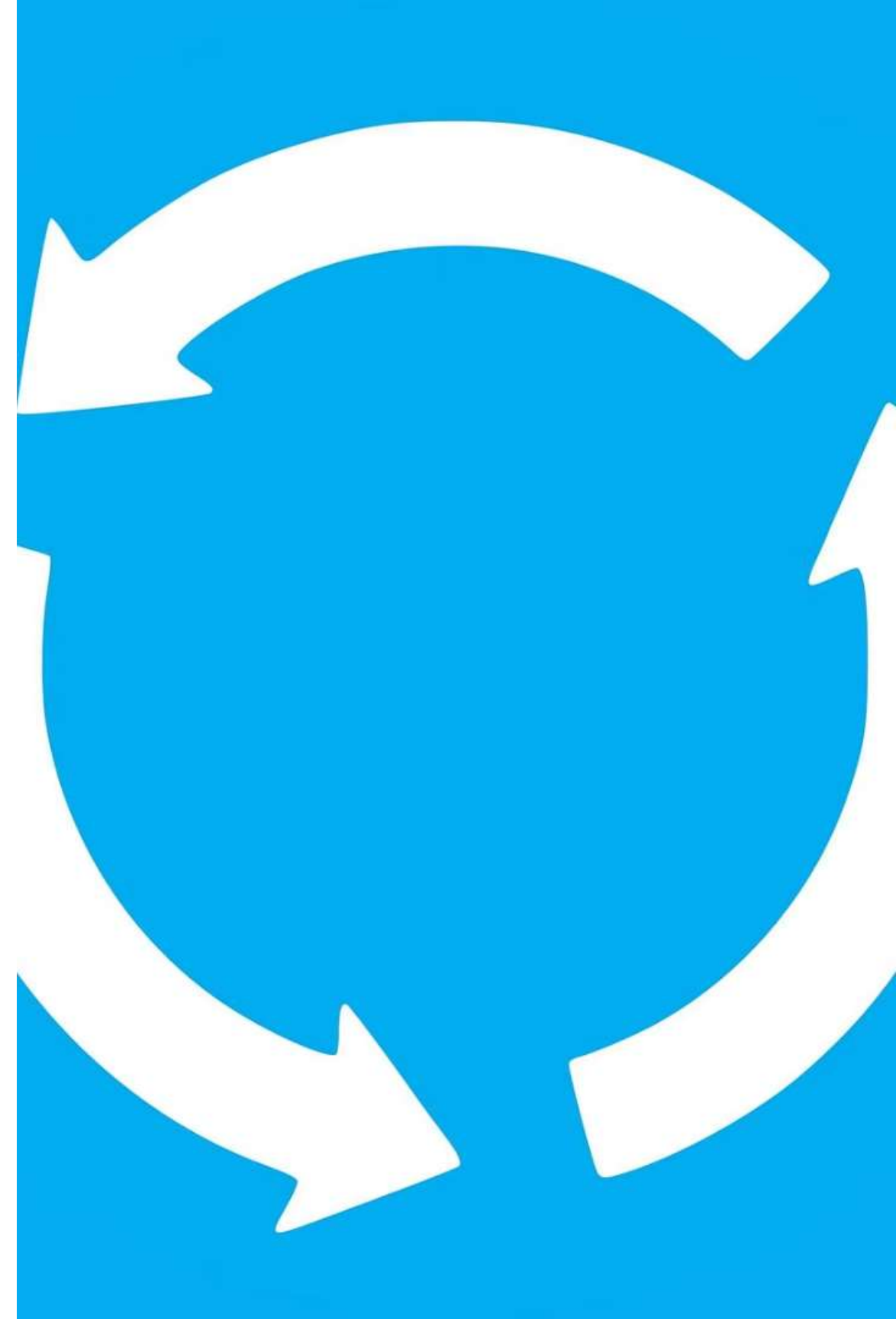


# NZDM Kruháč: Low-Threshold Youth Centre in Jablonec nad Nisou

Welcome to this presentation on NZDM Kruháč, a low-threshold facility for children and youth operated by Diakonie Jablonec. This centre provides essential social services to vulnerable young people in the Jablonec nad Nisou region of the Czech Republic.

Today's presentation will explore how our facility operates, the principles that guide our work, and the methods we employ to support young people facing difficult life situations. We will examine our client profile, daily activities, and the successful outcomes we've achieved since our establishment.



# About Diakonie Jablonec



## Our Mission

Diakonie Jablonec is committed to providing essential social services to vulnerable populations in the Jablonec nad Nisou region. Our organisation operates on Christian principles of compassion, respect, and human dignity

## Core Values

We believe in empowering individuals to overcome their challenges through supportive relationships, professional guidance, and access to resources. Our approach emphasises client autonomy and personal development.

## Community Impact

Since our establishment, we have worked to strengthen the social fabric of our community by addressing the needs of its most vulnerable members, particularly children and young people at risk of social exclusion.

**As a branch of the nationwide Diakonie ČCE organisation,  
we combine professional social work practices with local knowledge to create effective interventions tailored to our community's specific needs.**



# Diakonie Jablonec Services



## Established 2006

Diakonie Jablonec was founded to address growing social needs in the region



## TPS Jablonec

Terénní pečovatelská služba (Field Care Service) providing assistance to elderly and disabled clients



## NZDM Kruháč & CAJK

Low-threshold youth centres established in 2009 and 2017 respectively

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## SAS Jablonec & Frýdlant

Sociálně aktivizační služby (Social Activation Services) supporting families with children

Over the past 17 years, Diakonie Jablonec has developed a comprehensive network of social services addressing the needs of different vulnerable populations. Our facilities operate in strategic locations throughout the region to ensure accessibility.



# NZDM Kruháč Facility



## Accessible Location

Strategically situated in a neighbourhood with a high concentration of our target demographic, ensuring easy access for those who need our services



## Welcoming Environment

Designed to be approachable and non-intimidating, with spaces that cater to various activities and age groups



## Safe Space

Provides a protected environment where young people can express themselves freely without fear of judgment or discrimination

Our facility offers a variety of spaces including a common room for socialising, quiet areas for homework and counselling, and activity rooms equipped with resources for creative and educational pursuits. The physical environment is designed to be both functional and appealing to our young clients.







# Key Statistics and Operations

## 2009

### Established

NZDM Kruháč began operations, followed by CAJK in 2017

## 392

### Clients in 2025

Total unique individuals served at Kruháč, with 189 at CAJK

## 30

### An average visit per day

client interactions recorded in 2025

Our centres operate Monday through Friday from 13:00 to 18:00, aligning with after-school hours when young people are most in need of constructive activities and support. The team consists of 5 contact workers at Kruháč and 3 at CAJK, supplemented by part-time staff and volunteers who provide additional support and specialised skills.

# Service Goals: The Competent Client



## Educational Competence

Clients attend school regularly, manage educational responsibilities, and actively select education as a means for personal development and professional opportunities.



## Material Self-Sufficiency

Adult clients who have completed education can legally secure their material needs through employment or appropriate support systems.



## Administrative Capability

Clients possess all necessary documentation required by law and understand how to maintain and update these records.



## Social Integration

Clients actively maintain and develop their social connections, respect societal and legal norms, and demonstrate age-appropriate personal development.

Our ultimate aim is to develop clients who can access information independently, make informed decisions, manage their health appropriately, and navigate society effectively without engaging in risky behaviours.





# Client Journey Through Our Services



## Day-to-Day Activities



## Recreational Activities

Games, sports, and creative pursuits that build social skills while providing positive leisure experiences. These activities create natural opportunities for relationship building and informal guidance.



## Educational Support – Social pedagogue

Homework assistance, tutoring, and skills workshops that enhance academic performance and build confidence in learning. Staff provide individualised support based on each client's educational needs.



## Individual Counselling

One-on-one sessions addressing personal challenges, goal setting, and skill development. These interactions form the core of our intervention strategy and are tailored to each client's situation.



# Challenges and Adaptations



## Resource Limitations

Like many social service organisations, we face funding constraints that affect our capacity to serve all potential clients. We have addressed this challenge through:

- Strategic partnerships with other organisations
- Volunteer recruitment and training
- Grant applications for supplementary funding
- Efficient resource allocation based on needs assessment

We view challenges as opportunities for innovation and growth. Our team regularly reflects on practice, engages in professional development, and collaborates with researchers and other practitioners to ensure our approaches remain effective and relevant.

## Evolving Client Needs

The needs of young people change with societal shifts and technological developments. Our adaptations include:

- Digital literacy programming
- Mental health support expansion
- Ongoing needs assessment and service adjustment
- Regular staff training on emerging issues

# Questions and Discussion



Thank you for your attention to this presentation on NZDM Kruháč. We welcome your questions about our methodology, challenges, or specific aspects of our work that interest you. We are particularly keen to discuss potential collaborations or exchange of best practices with international colleagues.

For further information or to arrange a visit to our facility, please contact us at [info@diakonie-jablonec.cz](mailto:info@diakonie-jablonec.cz) or visit our website at [www.diakonie.cz](http://www.diakonie.cz).