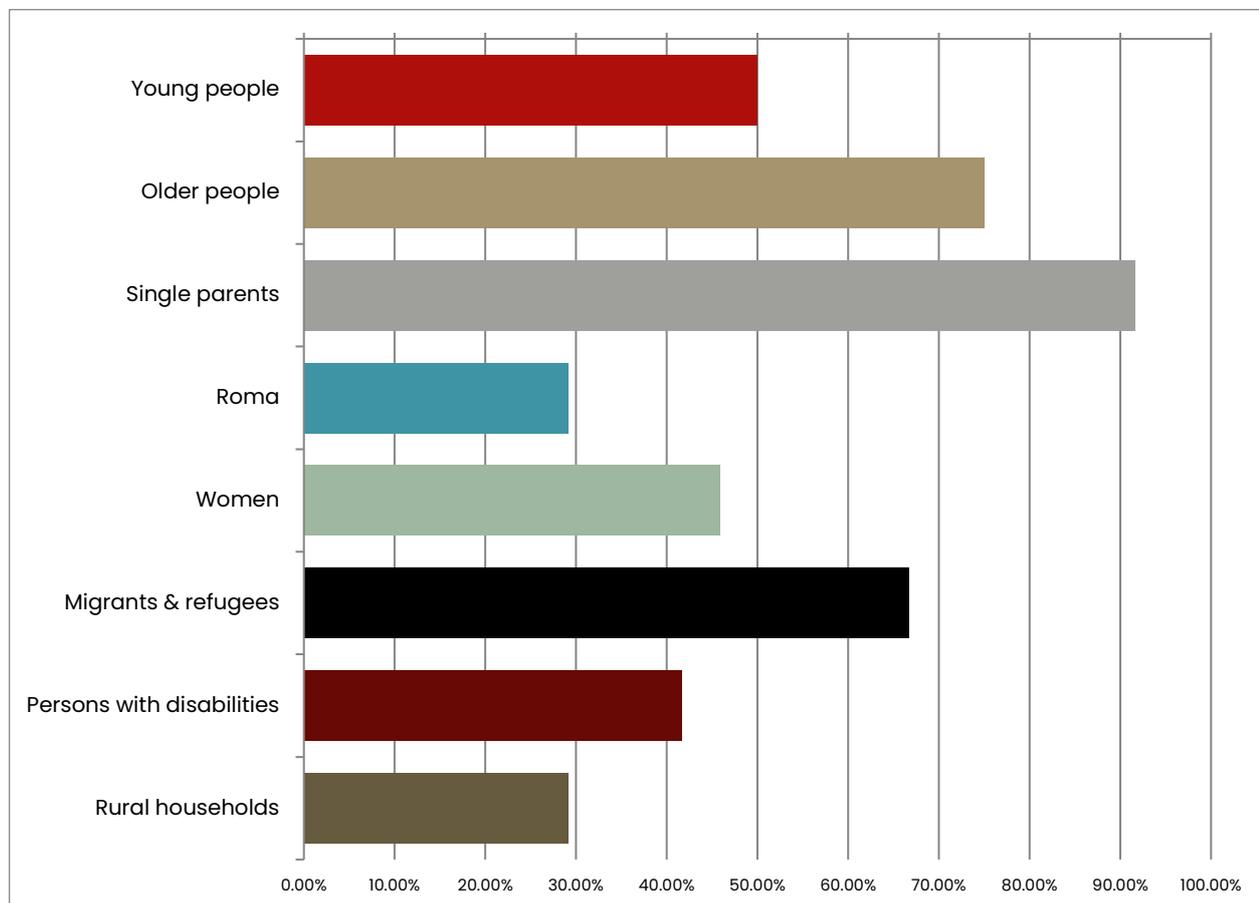


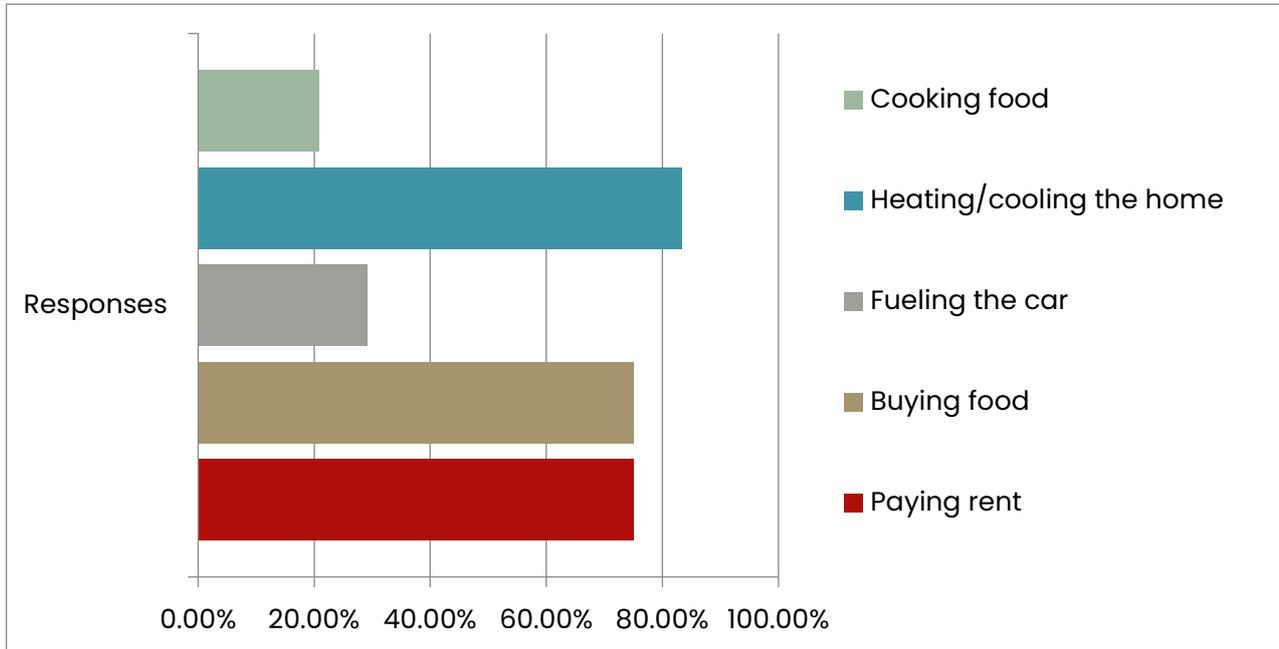
Survey on energy poverty/cost-of-living crisis

Which groups of people experiencing poverty are facing the greatest challenges due to rising prices in your country? (You can select more than one if applicable.)



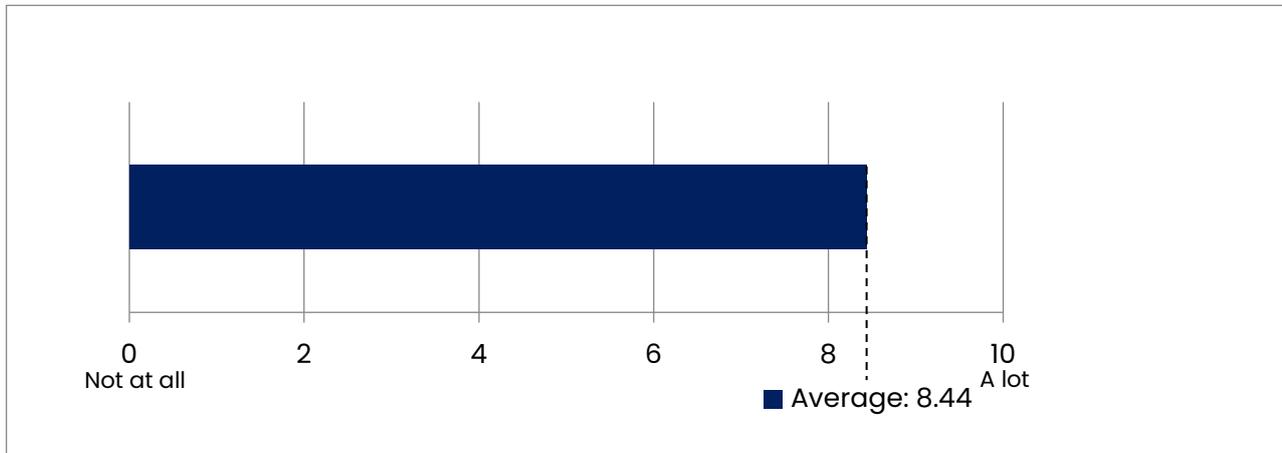
Answer choice	Response	
Young people	50.00%	12
Older people	75.00%	18
Single parents	91.67%	22
Roma	29.17%	7
Women	45.83%	11
Migrants & refugees	66.67%	16
Persons with disabilities	41.67%	10
Rural households	29.17%	7
Other (please specify)		8
	Answered	24
	Skipped	1

Which struggles are the most difficult for people experiencing poverty? (You can select more than one if applicable.)



Answer choice	Response	
Cooking food	20.83%	5
Heating/cooling the home	83.33%	20
Fueling the car	29.17%	7
Buying food	75.00%	18
Paying rent	75.00%	18
Other (please specify)		10
	Answered	24
	Skipped	1

To what extent is the current cost-of-living crisis affecting people experiencing poverty in your country? (10 affecting a lot, 0 = not affecting at all)

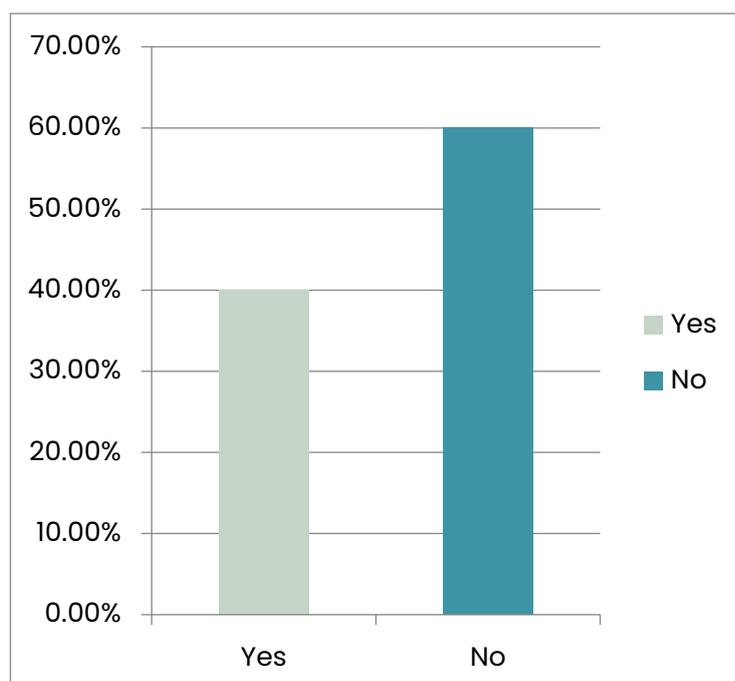


Respondent	Response
Caritas Vlaanderen	9
Sveriges Stadsmissioner (Stockholm City Mission)	9
Caritas Austria	8
German Caritas Association	8
Caritas Czech Republic	8
Caritas Norge	8
Ecumenical Humanitarian Organization	9
Church of Sweden	8
Caritas Cyprus	9
Hela människan	9
Cáritas Diocesana do Algarve	9
Church of Scotland	9
Kerk in actie/Protestantse Kerk	9
Lahti Diaconia Foundation	10
Cáritas Diocesana de Viseu	9
Caritas Upper Austria	7
Cáritas Arquidiocesana de Évora	10
Caritas Finland	7
Caritas Switzerland	7
Secours Catholique - Caritas France	7
Cáritas Diocesana de Portalegre-Castelo Branco	7
Dansk Diakoniraad	9
Caritas Turkey	9
Caritas Belarus	9
Caritas Iceland	8

How many (%) of your beneficiaries are “new” i.e. have started coming to your services with questions for help, support or advice related to energy costs/bills since January 2022?

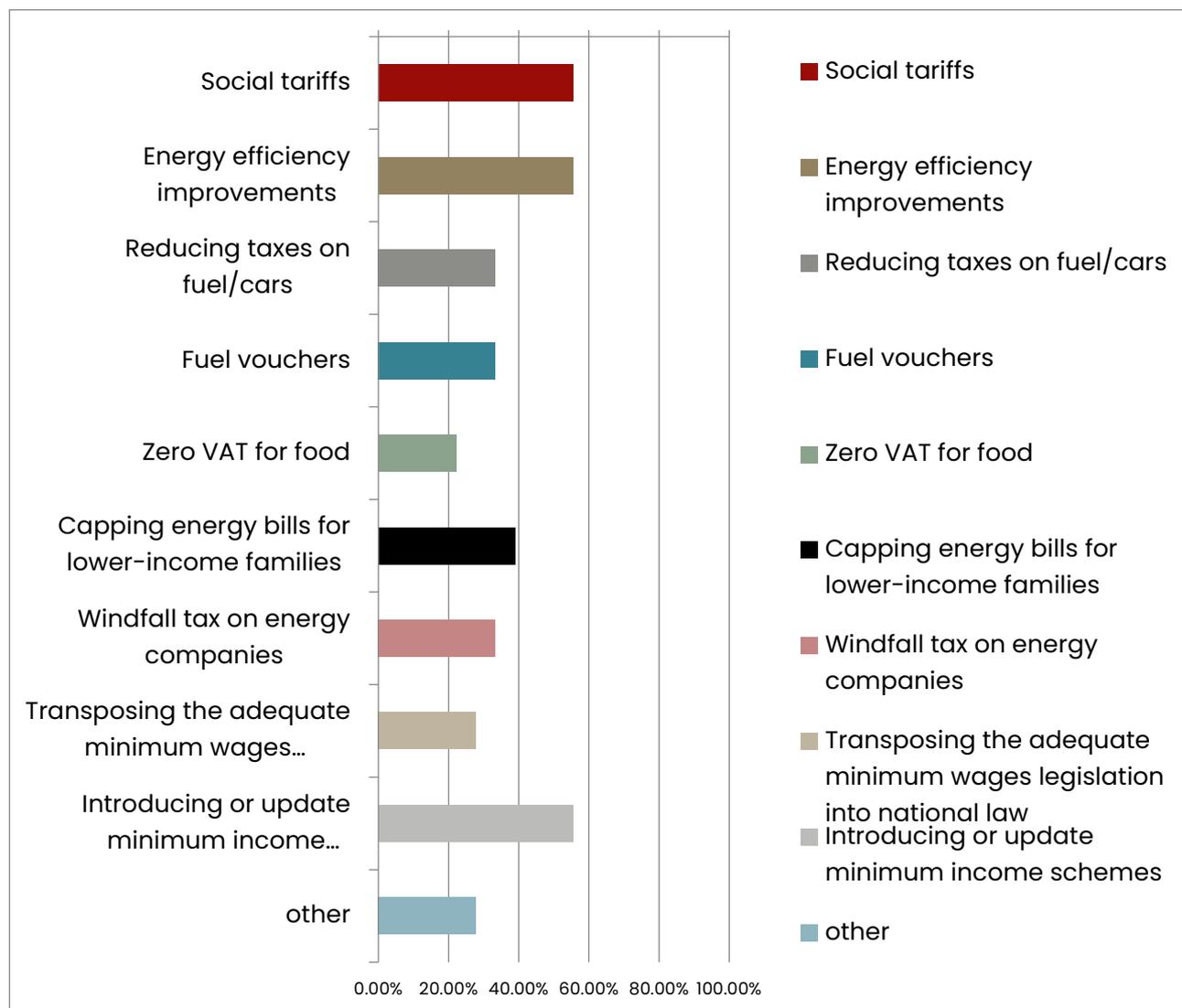
Respondent	Response
Sveriges Stadsmissioner (Stockholm City Mission)	50%
Caritas Austria	30%
Caritas Czech Republic	25%
Ecumenical Humanitarian Organization	5%
Church of Sweden	15%
Cáritas Diocesana do Algarve	45%
Lahti Diaconia Foundation	0%
Caritas Upper Austria	40%
Cáritas Arquidiocesana de Évora	90%
Caritas Finland	75%
Secours Catholique - Caritas France	60%
Cáritas Diocesana de Portalegre-Castelo Branco	40%
Dansk Diakoniraad	10%
Caritas Iceland	5%

Has your organisation put in place new measures/services/projects due to the cost-of-living crisis to help people in or at risk of poverty?



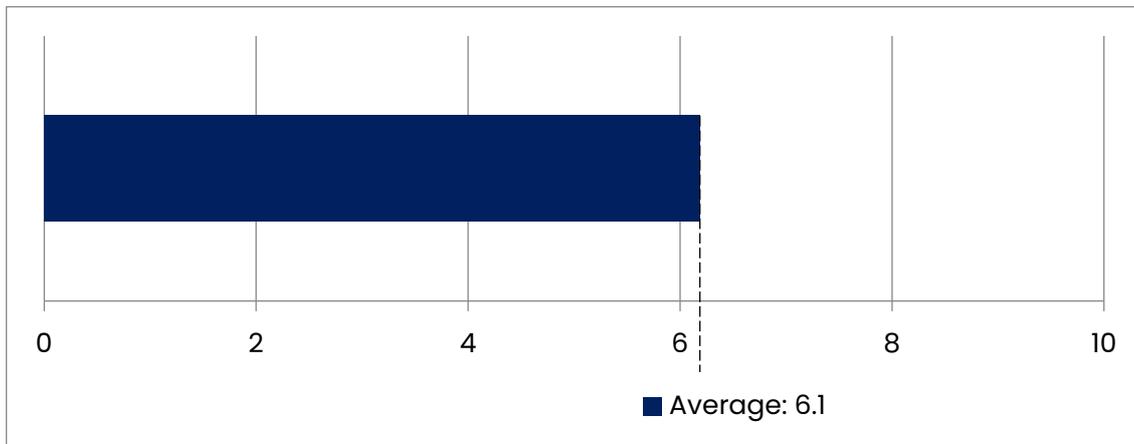
Answer choice	Response	Count
Yes	40.00%	10
No	60.00%	15

Does your organisation advocate for any of these policy proposals at national level to help people experiencing poverty with the cost-of-living crisis?



Answer choice	Response	
Social tariffs	55.56%	10
Energy efficiency improvements	55.56%	10
Reducing taxes on fuel/cars	33.33%	6
Fuel vouchers	33.33%	6
Zero VAT for food	22.22%	4
Capping energy bills for lower-income families	38.89%	7
Windfall tax on energy companies	33.33%	6
Transposing the adequate minimum wages legislation into national law	27.78%	5
Introducing or update minimum income schemes	55.56%	10
other	27.78%	5
	Answered	18
	Skipped	7

To what extent is the cost-of-living/energy crisis affecting quality social service provision for your national and local organisations? (10 = affecting a lot, 0 = not affecting at all)



Respondent	Response
Caritas Vlaanderen	6
Sveriges Stadsmissioner (Stockholm City Mission)	5
Caritas Austria	6
German Caritas Association	5
Caritas Czech Republic	7
Ecumenical Humanitarian Organization	10
Church of Sweden	5
Caritas Cyprus	6
Cáritas Diocesana do Algarve	7
Kerk in actie/Protestantse Kerk	3
Lahti Diaconia Foundation	8
Cáritas Diocesana de Viseu	8
Caritas Upper Austria	4
Cáritas Arquidiocesana de Évora	8
Caritas Finland	7
Secours Catholique - Caritas France	5
Cáritas Diocesana de Portalegre-Castelo Branco	7
Dansk Diakoniraad	6
Caritas Turkey	8
Caritas Belarus	5
Caritas Iceland	4

Responding organisations:

Caritas organisation



Eurodiaconia organisation



Name of organisation:	Country:	
Caritas Vlaanderen	Belgium	
Sveriges Stadsmissioner (Stockholm City Mission)	Sweden	
Caritas Austria	Austria	
German Caritas Association	Germany	
Caritas Czech Republic	Czech Republic	
Caritas Norge	Norway	
Ecumenical Humanitarian Organization	Serbia	
Church of Sweden	Sweden	
Caritas Cyprus	Cyprus	
Hela människan	Sweden	
Cáritas Diocesana do Algarve	Portugal	
Church of Scotland	UK (Scotland)	
Kerk in actie/Protestantse Kerk	Netherlands	
Lahti Diaconia Foundation	Finland	
Cáritas Diocesana de Viseu	Portugal	
Caritas Upper Austria	Austria	
Cáritas Arquidiocesana de Évora	Portugal	
Caritas Finland	Finland	
Caritas Switzerland	Switzerland	
Secours Catholique - Caritas France	France	
Cáritas Diocesana de Portalegre-Castelo Branco	Portugal	
Dansk Diakoniraad	Denmark	
Caritas Turkey	Turkey	
Caritas Belarus	Belarus	
Caritas Iceland	Iceland	